

TRANSPORT OF ASSISTANCE ANIMALS

(Revised: December 2020)

In the event where a patient has a service animal with them, and wishes to be accompanied by the service animal, the crew is to endeavour to transport the service animal with the patient to the receiving hospital.

- To be classified as a service animal, there is no requirement for the service animal to be wearing any identifying items such as a tabard or collar.
- The crew will attempt to secure the service animal in the ambulance appropriately. An inability to secure the service animal does not exclude the need for the service animal to be transported.
- While usually dogs, any animal can be classified as a service animal.
- If a service animal is unable to be transported with the patient due to a serious patient and/or crew safety concern, a descriptive incident report should be sent to ambulanceCGU@act.gov.au

Refer to Management of Service Animals Procedure for further details.